



QUALITY INVESTIGATIONS INC.

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GSA *Advantage!*[®]

**General Services Administration (GSA)
Federal Supply Service (FSS)
SIN 246-54 Guard Services**

**Contract Number:
GS-07F-92585S**

**Contract Period:
January 1, 2006, through December 31, 2010**

7109



1.0 Corporate Information

1a. Awarded special item number(s).

➤ **246-54: Guard Services**

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

QI acknowledges and complies with this requirement. Please refer to page 10.

2. Maximum order. **\$200,000**

3. Minimum order. **\$100**

4. Geographic coverage (delivery area). **Domestic, 50 United States and Washington, DC, Puerto Rico and U.S. Territories.**

5. Point(s) of production (city, county, and state or foreign country). **N/A - Services**

6. Discount from list prices or statement of net price. **None**

7. Quantity discounts. **None**

8. Prompt payment terms. **Net 30 Days**

9a. Notification that Government purchase cards are accepted up to the micro-purchase threshold. **YES**

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold. **YES**

10. Foreign items (list items by country of origin). **N/A**

11a. Time of delivery. (Contractor insert number of days.) **30 days from award or as specified on individual task orders.**

12. F.O.B. Point(s). **N/A**



13. Ordering address. **Quality Investigations, Inc.
DBA: QI Security and Patrol Services
10 Commerce Center Drive, Suite D-46
Las Vegas, NV 89014**
14. Payment address. **Same as ordering address**
15. Warranty provision. **N/A**
16. Export packing charges, if applicable. **N/A**
17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). **N/A**
18. Terms and conditions of rental, maintenance, and repair (if applicable). **N/A**
19. Terms and conditions of installation (if applicable). **N/A**
20. Terms and conditions of repair parts indicating date of parts, price lists and any discounts from list prices (if applicable). **N/A**
- 20a. Terms and conditions for any other services (if applicable). **N/A**
21. List of service and distribution points (if applicable). **N/A**
22. List of participating dealers (if applicable). **N/A**
23. Preventive maintenance (if applicable). **N/A**
24. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants. **N/A**
25. Data Universal Number System (DUNS) number. **88-044-4162**
26. Notification regarding registration in Central Contractor Registration (CCR) database. **QI is registered (CAGE # 3S9T8)**



1.1 Points of Contact

QI Point of Contact

Nathaniel White

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(702) 240-7060

Xavier D. Peterson

President / CEO
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(702) 240-7060

1.2 Placing an Order Using QI's Multiple Award Schedule Contract

Orders up to the micro-purchase \$2,500 threshold

Place order directly with contractor for the item that best meets your needs

Orders over the micro-purchase threshold

To ensure a "Best Value" determination is made, as required by FAR 8.404:

- Review the GSA Advantage! Online electronic ordering system at www.gsaAdvantage.gov

1.3 What is included in QI's Pricing, as listed?

QI's pricing, as listed on page 10, includes all wages, fringe benefits, health & welfare, and payroll taxes, as per the applicable wage determination, plus guard equipment, training, background checks, and medical exams, etc., as follows:

- One weapon per armed guard
- GSA training (72 hrs. basic, 40 hrs firearms qualification, 40 hrs bi-annual refresher, CPR/First Aid)
- Background checks for new hires and incumbent employees that are hired by QI
- Medical exams for all employees at start-up plus turnover
- Drug tests for all new hires and all employees annually
- Four sets of new uniforms
- Psychological test for new hires and incumbent employees

Billing rates shown are valid for one year from the effective date shown on our rate schedule and apply to the base year only. QI will update pricing based on new wage determinations for applicable performance locations at the time of inquiry.

Pricing for other locations will be based on the wage determinations at those locations. Other requirements in the PWS, such as vehicles or other requirement will be priced by contract, and the applicable modification showing specific pricing for these requirements will be provided.



Below are some areas to consider when a "Best Value" determination needs to be made, as required by FAR 8.404

- Business Size
- Blanket Purchase Agreements
- Contractor Team Arrangements
- Price Reductions
- Evergreen Contracts
- Nationwide Coverage
- Purchase Card Acceptance

2.0 Executive Summary

Quality Investigations, Inc. (QI) is a Minority Owned, SBA 8(a) certified Business Enterprise founded in 1997 in Nevada and has provided contract guard services to the Federal Government since 2004. Initially, QI was established as an investigation and background check company. QI merged with United Security Services in 2001 while retaining the corporate name – Quality Investigations, Inc.

QI is an experienced and respected contract security firm headquartered in Henderson (Las Vegas), Nevada. The commitment to excellence permeates all aspects of the Company's operations and is constantly reinforced throughout the organization that they have exhibited at numerous prestigious contracts. With that, QI also has a visionary team of professional security executives led by U.S. Air Force veteran, Xavier D. Peterson, President / CEO and 22 years security veteran, Nathaniel White, Senior Vice President.

The QI management team has a depth of security experience managing security services in 22 states and jurisdiction in the CONUS and three foreign countries (Saudi Arabia, the Republic of the Marshall Islands, and Kuwait), with a contract base of 58 government, industrial, manufacturing, commercial and special event clients. The team has developed and managed many complex start-up / transitions from the United States Coast Guards to the U.S. Department of State, which consist of more than 300 Diplomatic Security Personnel.

It is evident that this outstanding security firm carries with them a wealth of managerial expertise and hands-on relevant experience as it relates to contract security operations. Therefore, QI brings with them outstanding duty performance and an immeasurable amount of duty related skills. QI proudly brings to each client a comprehensive array of Protective Force services. The Protective Force members are the backbone of QI's business and their security programs. QI's dedicated and capable Security Officers provide high impact visibility to underscore their client's commitment to security. Officers are well trained, professionally uniformed and equipped, led and motivated by quality supervision ~ these individuals serve as the key ingredient to the client's security program.



Dependent upon the mission and your preference, our security personnel may be **armed or unarmed**, have undergone an array of pre-employment screening measures, which may include a psychological examination, and can possess the level of security clearance consistent with the contract.

Some of their typical duties include:

- **Ingress/Egress Control of personnel, vehicles and materials:** perform directed searches; operation of screening devices and equipment (magnetometer); access credential verification; courteous, polite and firm customer service.
- **Central Alarm Station Operations:** alert monitoring of remote sensing and observation equipment; alarm assessments; Protective Force radio dispatch; situation containment; emergency notifications; incident management.
- **Reception and Visitor Control:** function as the company or facility initial reception point; make telephone notifications regarding visitors; provide security monitoring and access control; where contracted, provide telephone answering services.
- **Security Patrol:** provide security oversight of assigned areas; observe for inappropriate, illegal, threatening behavior; respond to incidents, accidents or calls for assistance; foot, vehicle or bicycle patrols.

3.0 Mission Statement

QI is committed to providing the highest quality security services, background investigations, physical security, and security training services to prominent high profile clients worldwide. Our mission is accomplished by maintaining the highest standards of ethics, integrity, and professionalism; promoting excellence in the delivery of our services; maintaining team work in the development of programs, with and for our clients; maintaining rigorous and continuing training programs; and, adhering to the highest standards of hiring, fitness, and physical appearance among all personnel. In so doing, we will achieve client satisfaction; maintain a positive work environment; provide a career path for our dedicated and loyal employees; and, always deliver the highest quality services

4.0 Training

QI has an in-house training capability specializing in the design, development, presentation, and evaluation of security training programs specifically tailored to fit the needs of your site. **QI** has designed and implemented programs for the contracts addressed in its client list, which include not only basic and Supervisory training, but also in-service and refresher training of required subjects. **QI's** complete security services programs also include no-notice training readiness evaluations, which determine the adequacy of training, and retention of information by the Protective Force, as part of the **QI** Quality Control program.



5.0 Recruitment and Retention

The Recruitment and Retention Plan addresses many topics, which affect our most important asset - Human Capital. Accordingly, the policies, programs, benefits, and incentives are programmed to attract well-qualified employees and retain them for years to come.

Recruiting is one of the most important elements to successfully staffing a security program. The best planning and the finest equipment are insufficient to ensure a quality program, if properly qualified personnel are not available. Recruiting is an on-going process. Our recruiting and selection process has been proven successful in numerous contracts. The program is capable of efficiently accomplishing the surge effort associated with staffing a new contract, as well as, the continuing recruitment necessary to replace personnel lost due to normal attrition.

QI views the success of its contracts largely on our ability to recruit and retain top quality professional Security Officers and Supervisors. The process and criteria used by management to select the best and most qualified key personnel is in this plan.

We are dedicated to the continuation of the qualified and dedicated security team at our client's facilities. The decision whether or not to retain or release a person on the security staff must meet the concurrence of QI and its clients. Immediately after contract award, we will contact all employees of the incumbent on the contract after communicating with the incumbent executives to commence a seamless transition. We expect to retain at least ninety (**90**) percent of the present force.

The Personnel Recruiting Strategies that follows is the plan that our **Team** has utilized to start and maintain contracts as small as one (1) person eight (8) hours daily, to a three hundred (300) person highly technical police force.

6.0 Security Operations

QI provides protective force services to government and commercial customers. These services range from reception duties to security force operations, and include very diverse mission tasks:

- Armed and Unarmed Security Officers;
- Alarm Monitoring, Dispatch and Response;
- Special Response Team Operations;
- Security Escorting into classified or sensitive areas;
- Roving Patrols; and
- Vehicle Patrols.



Other Services Offered:

- Background Check Investigations / Screening Services
- Consulting Services
- Due Diligence Investigations
- Investigations
- Threat Assessments

7.0 Summary

QI possesses extensive and comprehensive experience in establishing and managing security programs. We have handled projects spanning from force operations, consultation, security escorts, training, quality control, systems design, physical and information security, force protection, risk management, threat assessments, anti-terrorism to contingency planning programs. **QI** is comprised of a number of fully qualified and highly specialized individuals to include former military staff officers, to staff key positions

QI security and protection management team will closely oversee all implementations to ensure efficient and effective accomplishment of all tasking. Our security and protection management team will control, coordinate, manage and integrate all activities associated with the security services required, to assure the protection and safety of employees, visitors, sensitive information and resources, critical equipment and properties specified in the Statement of Work (SOW).

8.0 Position Descriptions

8.1 Alarm Monitor

Functional Responsibility: Operates communication equipment to receive incoming calls for assistance and dispatches personnel and equipment to scene of emergency. Operates telephone console to receive incoming calls for assistance. Questions caller to determine nature of problem and type and number of personnel and equipment needed, following established guidelines. Scans status charts and computer screen to determine available units. Monitors alarm system signals that indicate location of fire or other emergency. Operates two-way radio to dispatch police, fire, medical and other personnel and equipment and to relay instructions or information to remove units. Types commands on computer keyboard to update files and maintain logs. Tests communications and alarm equipment and backup systems to ensure serviceability. May activate alarm system to notify fire stations.



8.2 Court Security Officer

Functional Responsibility: Patrols courthouse to provide security. Escorts defendants to and from courtroom, and stands guard during court proceedings. Checks courtroom for security. Assignments include not only the monitoring of entrances to the court but also paying close attention to the special needs of the court system, particularly in the area of personal protection for the judges, jurors, witnesses, attorneys and other persons involved with the court, including the general public. Duties require specialized training in methods and techniques of protecting security areas. Is required to demonstrate continuing physical fitness and proficiency with firearms or other special weapons.

8.3 Guard I

Functional Responsibility: Works from a fixed post and/or conducts roving patrols of facilities, grounds, parking lots, garages, and out buildings, etc. Remains alert to security risks and exposures and reports security, medical or other incidents requiring a public safety response and conducts general observation for fire or other hazardous conditions. Aids in discovery of security violations and early reporting of emergencies; Monitors intrusion detection, personal security devices, CCTV, fire and water pressure systems; screens employees, guests and visitors entering assigned area; controls, issues and records visitor passes; maintains duty logs, and records visitor ingress and egress. Prepares written reports detailing security related activities and incidents. Guard I may testify in administrative hearings, civil and criminal proceedings.

8.4 Guard II

Functional Responsibility: Works from a fixed post and/or conducts roving patrols of facilities, grounds, parking lots, garages, and out buildings, etc. Remains alert to security risks and exposures and reports security, medical or other incidents requiring a public safety response and conducts general observations for fire or other hazardous conditions. Aids in discovery of security violations and early reporting of emergencies; provides directions and informational assistance to employees, visitors and guests. Monitors intrusion detection, personal security devices, CCTV, fire and water pressure systems; screens employees, guests and visitors entering assigned area; controls, issues and records visitor passes; maintains duty logs, and records visitor ingress and egress. Prepares written reports detailing security related activity and incidents and is direct report to first-line supervisor; may testify in administrative hearings, civil and criminal proceedings; Duties require specialized training in methods and techniques of protecting security areas. Commonly, the guard is required to demonstrate continuing physical fitness and proficiency with firearms or other special weapons.

8.5 General Clerk

Functional Responsibility: Follows a few clearly detailed procedures in performing simple repetitive tasks in the same sequence, such as filing pre-coded documents in a chronological file or operating office equipment, e.g., FAX, Photocopier or Postage meter.



8.6 Supervisor:

Functional Responsibility: Inspects, and supervises in the field on all shifts. Answers questions; Solves problems; Responds to emergencies and completes tasks as assigned by the Company in relation to specific post contractual requirements. Records visits and other deficiencies found during inspection in the site logbook and/or an incident report. Provides management and leadership to the Security officers assigned to a particular account. Inspects, instructs and supervises personnel regarding posts and company policies and procedures. Ensures an effective safety and security officer program for a particular account; posts are properly manned; the assigned guards are familiar with the post orders and properly maintains the post order and log book.

8.7 Assistant Project Manager

Functional Responsibility: In the absence of the Project Manager serves as the on-site lead. Provides administrative and technical management in the completion of contract requirements. Assists the Project Manager in scheduling, training, and monitoring the fulfillment of contract requirements to ensure quality services are delivered in a timely manner. Protects property from danger of sabotage, espionage and intrusion. Responds to alarms and/or telephone/radio calls by determining and taking appropriate action. As required, serves as member of response forces to include fire and maneuver. Coordinates shift changes to ensure all officers are present and uniformed.

8.8 Project Manager

Functional Responsibility: Manages and Coordinates the overall operation (24 hours a day), direction and implementation of a security program designed to protect a clients' facility from potential aggression and accidental injury or loss. Is the direct representative between the company and the client. Supervises all operations of a particular account and coordinates the reporting/security and screening officer assignments and time sheets. Is available at all times to meet with or respond to customer staff. Assists in personnel evaluations; conducts interviews, documents and submits all disciplinary actions and employee counseling sessions; ensures that all start up accounts conform to the company policy and standards. Insures that new or acquired employees are trained and uniformed in accordance with company standards; coordinates, supervises and allocates required resources for the smooth account operation. Ensures that all post orders are current and meet the requirements of the contract, company policy, state and federal law.



Quality Investigations, Inc.
Pricelist
Effective: March 19, 2009
SUMMARY



Location	Wage Determination Number	Revision Date	Alarm Monitor	Court Security Officer	Guard I	Guard II	General Clerk	Supervisor	Asst Project Manager	Project Manager
Phoenix, AZ	05-2023	6/3/2008	\$ 34.85	\$ 38.18	\$ 22.42	\$ 31.22	\$ 23.60	\$ 39.14	\$ 55.28	\$ 66.58
Los Angeles, CA	05-2048	6/3/2008	\$ 48.90	\$ 63.00	\$ 26.79	\$ 50.88	\$ 30.85	\$ 55.78	\$ 71.17	\$ 87.49
Oakland, CA	05-2051	6/3/2008	\$ 48.90	\$ 63.00	\$ 26.79	\$ 50.88	\$ 30.85	\$ 55.78	\$ 71.17	\$ 87.49
Riverside, CA	05-2053	6/3/2008	\$ 30.98	\$ 52.73	\$ 25.27	\$ 31.42	\$ 22.74	\$ 43.02	\$ 61.07	\$ 73.57
Sacramento, CA	05-2055	6/3/2008	\$ 39.07	\$ 48.23	\$ 29.98	\$ 38.99	\$ 27.78	\$ 45.45	\$ 64.41	\$ 77.57
San Diego, CA	05-2057	6/3/2008	\$ 36.90	\$ 45.55	\$ 28.31	\$ 36.82	\$ 26.24	\$ 42.09	\$ 59.60	\$ 71.75
San Francisco, CA	05-2059	6/3/2008	\$ 47.25	\$ 65.00	\$ 30.12	\$ 45.96	\$ 33.82	\$ 48.37	\$ 67.84	\$ 81.09
San Jose, CA	05-2061	6/3/2008	\$ 30.74	\$ 63.00	\$ 26.79	\$ 31.18	\$ 30.85	\$ 46.03	\$ 65.47	\$ 79.04
Ventura, CA	05-2071	6/3/2008	\$ 38.64	\$ 53.62	\$ 25.27	\$ 37.49	\$ 23.00	\$ 42.99	\$ 60.95	\$ 73.51
Denver, CO	05-2081	9/30/2008	\$ 33.91	\$ 44.06	\$ 24.14	\$ 36.26	\$ 25.66	\$ 40.83	\$ 57.85	\$ 69.74
Washington D.C.	05-2103	6/3/2008	\$ 37.54	\$ 44.03	\$ 27.51	\$ 38.05	\$ 29.33	\$ 42.95	\$ 60.04	\$ 72.04
Atlanta, GA	05-2331	6/24/2008	\$ 28.51	\$ 31.73	\$ 23.13	\$ 31.41	\$ 24.27	\$ 39.01	\$ 55.14	\$ 66.41
Chicago, IL	05-2167	6/3/2008	\$ 36.14	\$ 51.79	\$ 22.96	\$ 32.29	\$ 25.34	\$ 42.66	\$ 60.53	\$ 77.55
Baltimore, MD	05-2247	8/19/2008	\$ 31.83	\$ 43.13	\$ 25.64	\$ 34.34	\$ 27.62	\$ 40.74	\$ 57.67	\$ 69.49
Albuquerque, NM	05-2361	8/5/2008	\$ 24.71	\$ 30.19	\$ 21.93	\$ 25.04	\$ 21.90	\$ 37.58	\$ 53.03	\$ 63.84
Las Vegas, NV	05-2331	6/12/2008	\$ 32.99	\$ 41.13	\$ 22.83	\$ 35.08	\$ 23.27	\$ 36.82	\$ 47.48	\$ 58.00
Portland, OR	05-2441	8/19/2008	\$ 37.58	\$ 43.79	\$ 23.61	\$ 31.99	\$ 24.37	\$ 41.84	\$ 59.26	\$ 71.43
Philidelphia, PA	05-2449	6/3/2008	\$ 33.40	\$ 42.54	\$ 28.21	\$ 36.37	\$ 27.20	\$ 42.22	\$ 58.93	\$ 70.70
Memphis, TN	05-2495	6/24/2008	\$ 23.68	\$ 35.76	\$ 21.07	\$ 23.98	\$ 23.66	\$ 40.01	\$ 56.52	\$ 68.06
Dallas, TX	05-2509	9/16/2008	\$ 31.72	\$ 40.16	\$ 25.65	\$ 32.21	\$ 23.37	\$ 40.40	\$ 57.18	\$ 68.92
Ft. Worth, TX	05-2513	9/16/2008	\$ 33.37	\$ 41.43	\$ 27.68	\$ 33.80	\$ 25.62	\$ 40.58	\$ 56.42	\$ 67.61
Houston, TX	05-2515	7/29/2008	\$ 30.62	\$ 35.17	\$ 24.01	\$ 35.67	\$ 24.90	\$ 42.09	\$ 58.72	\$ 70.44
San Antonio, TX	05-2521	7/15/2008	\$ 29.21	\$ 40.70	\$ 24.10	\$ 29.56	\$ 24.43	\$ 39.02	\$ 54.07	\$ 64.73
Salt Lake City, UT	05-2531	6/24/2008	\$ 31.13	\$ 38.58	\$ 26.65	\$ 36.14	\$ 25.34	\$ 40.85	\$ 56.77	\$ 68.02
Norfolk, VA	05-2543	6/3/2008	\$ 31.55	\$ 36.14	\$ 23.89	\$ 29.62	\$ 25.13	\$ 39.88	\$ 55.35	\$ 66.29
Seattle, WA	05-2563	9/16/2008	\$ 39.64	\$ 47.24	\$ 27.91	\$ 40.19	\$ 26.54	\$ 44.01	\$ 57.19	\$ 68.59